MOBILITY EMPOWERS THE WORKFORCE
HOW WORKPLACE PERFORMANCE CAN BE IMPROVED WITH MOBILE TECHNOLOGY
AGENDA

- Introduction to Planon
- Why mobile
- Impact for RE & FM
- Planon’s solution
- Questions
INTRODUCTION PLANON

A GLOBAL LEADER IN WORKPLACE OPTIMIZATION

CHALLENGERS
Oracle
SAP
RFM Systems

LEADERS
Manhattan Software
Arbois Software
IBM
Business Integration Group

PLANON Software

NICHE PLAYERS

VISIONARIES


30+ years experience
2,000+ customers
100+ countries
2M users

15% average growth
500+ employees
20% R&D investment
24/7 worldwide support
MARKET TRENDS

Market Guide for Integrated Workplace Management Systems
Published: 29 February 2016

Analyst(s): Rob Schafer

Traditional, siloed management of the facilities life cycle is being challenged by bimodal business, the digital workplace, a mobile workforce and the Internet of Things. Real estate and facilities executives must act now to manage the risks and harvest the rewards of this rich IWMS opportunity.

Key Findings

- The advent of digital business and its requirements for corporate real estate management tools is driving the adoption of IWMS.
- IWMS solutions are being rethought to better support business objectives, such as agility and rapid decision-making.
- As businesses become more digital, the role of facilities management evolves to be more strategic and data-driven.
DIFFERENT ROLES USING MOBILE TECHNOLOGY
Role 1: Your customers – Internal or external
FOR FREE TRIAL: PLANONSOFTWARE.COM

Report incident
Book a room
Available space
EXAMPLE: PRINTER OUT OF ORDER

Done!
BENEFITS: EMPLOYEE APPS

• Improved productivity
• Operational agility
• Receive a better service
• Happier, more engaged employees
• Faster processing
• Fewer failures
• Better results
Role 2: RE/FM Specialists
EXAMPLE: PRINTER OUT OF ORDER
BENEFITS: RE/FM SPECIALIST

- Saves time
- Less paperwork
- Efficient and real time updates
- Real time dashboards
Role 3: Field technicians
CASE 2: JOB EXECUTION

28-05-2015 23:04 - 2748.01 Investigate temperature issue

Job information

Details
Order Comments

Actions
Review Health and Safety Checks
Start Work
Start Travel
Update expected arrival date time
Wait
Discontinue job

Confirmation

- I DO NOT ACCEPT
- I ACCEPT

Health and Safety Check

Before you can proceed further with this job you must confirm that you comply with the site safety guidelines and that you understand the following guidance.

Generic Risk Assessment with this job:
RAM0001 Generic risk assessment - airco repair

Additional Risk Assessment required for this job:
NO

Method Statements:
MSM0001 Generic method statement - mechanical

Work permits

2748.01 - Investigate temperature issue

HAZARDS IN LOCATION
Asbestos: Asbestos insulated board
CASE 2: JOB EXECUTION

Start Work | Timestamp

Please specify the starting time of your job:

Date: 28-05-2015
Time: 15:13

End Work | Add Comments

Add comments about job:

problem solved!

End Work | Timestamp

Please confirm the time you completed the job:

Date: 28-05-2015
Time: 15:14
CASE 2: JOB SIGN OFF

End Work | Sign-Off

Please specify who is signing off this job:

Signed off by: Davis
Date: 28-05-2015
Time: 15:14

Job ID: 1289.29
Description: Flickering light
Please sign here to approve completion of work
BUSINESS DRIVERS MOBILE FIELD SERVICES

- Increased productivity
- Less administration
- Customer satisfaction
- Compliance

Productivity +27%
Profitability +17%
TO SUMMARISE

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Key Findings

- The advent of digital business and its requirements for real estate and facilities management is creating a need for IWMS.
- The Internet of Things is driving new requirements for IWMS.
- Mobile workforce is increasing the complexity of IWMS.
- Bimodal business is changing the way facilities are managed.
Questions?

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